

HealthlinkNY Web Portal Enhancements September 2016

9/7/2016

As of September 10th, 2016 the HealthlinkNY Web Portal will have the following features available:

- **Password Reset** – Users will now be able to reset their password without logging into the portal. This link will appear on the log-in page
- **Emergency Consent Choice** – Organizations using a three choice consent form and entering consent through the Web Portal previously recorded a patient’s “Deny except in case of emergency” as “Unspecified.” Now this consent choice will be recorded as “Emergency.” Additional training available [upon request](#).
- **Statewide Patient Record Look-up (sPRL)** – Users will now be have an additional link to access the Web Portal’s Statewide Patient Record Look-up feature. The **sPRL** button will appear on the left menu under “Patient Data”.
- **Multi Legal Entity Log-on** – Users affiliated with different organizations previously maintained multiple usernames. These users will now have a single username. They will be presented with a pop-up message prompting them to choose what legal entity they will be accessing patients under for each session. This feature is available [upon request](#).
- **ePACS** – Users will now be able to click on the **ePACS** button (on the left menu under “Patient Data”) and see a complete list of image studies available for that patient. This enhancement will also allow the user to view multiple image studies at the same time, giving the user the ability to compare studies that were done on different dates and/or places. This feature is available [upon request](#).
- **Transfer to PACs** – Users upon request will have the ability to transfer Web Portal images. If you would like to learn more please contact support@healthlinkny.com

The following pages will give Web Portal users an overview of the new enhancements. If you would like additional training on these features please contact pr@healthlinkny.com or call 844.840.0050.

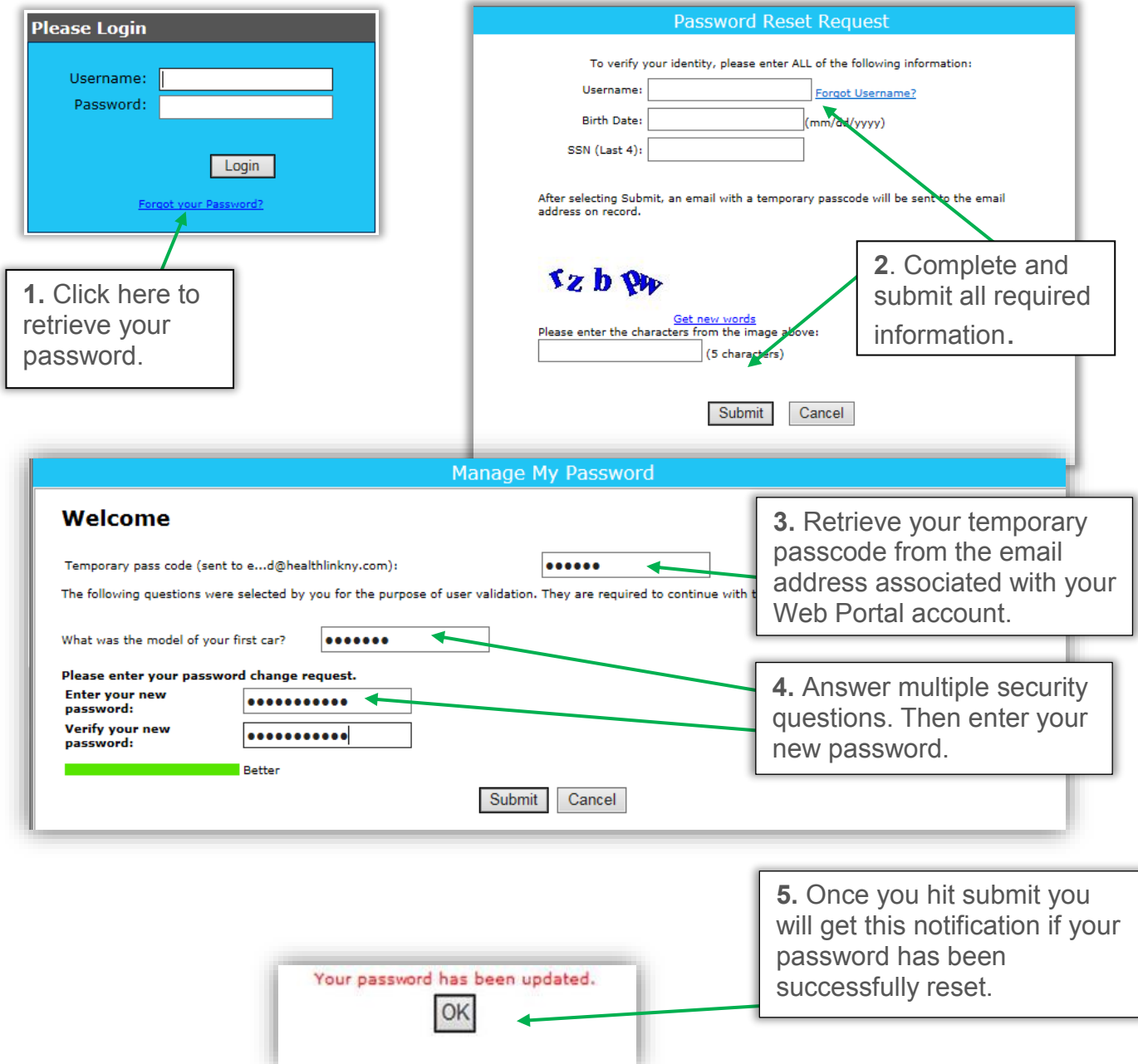
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Password Reset

This function is located on the Web Portal sign-on page. Web Portal users will be able to change their password without logging into the Web Portal.

Please note that users must have entered a Social Security Number on their user form as well have set up their security questions for this feature to work. If you did not enter your SSN on your user form, you may call or email the HealthlinkNY Help Desk at support@healthlinkny.com or 844.840.0050.



Please Login

Username:

Password:

Login

[Forgot your Password?](#)

1. Click here to retrieve your password.

Password Reset Request

To verify your identity, please enter ALL of the following information:

Username: [Forgot Username?](#)

Birth Date: (mm/dd/yyyy)

SSN (Last 4):

After selecting Submit, an email with a temporary passcode will be sent to the email address on record.

r z b Pw

[Get new words](#)

Please enter the characters from the image above:
 (5 characters)

Submit Cancel

2. Complete and submit all required information.

Manage My Password

Welcome

Temporary pass code (sent to e...d@healthlinkny.com):

The following questions were selected for you for the purpose of user validation. They are required to continue with t

What was the model of your first car?

Please enter your password change request.

Enter your new password:

Verify your new password:

Better

Submit Cancel

3. Retrieve your temporary passcode from the email address associated with your Web Portal account.

4. Answer multiple security questions. Then enter your new password.

Your password has been updated.

OK

5. Once you hit submit you will get this notification if your password has been successfully reset.

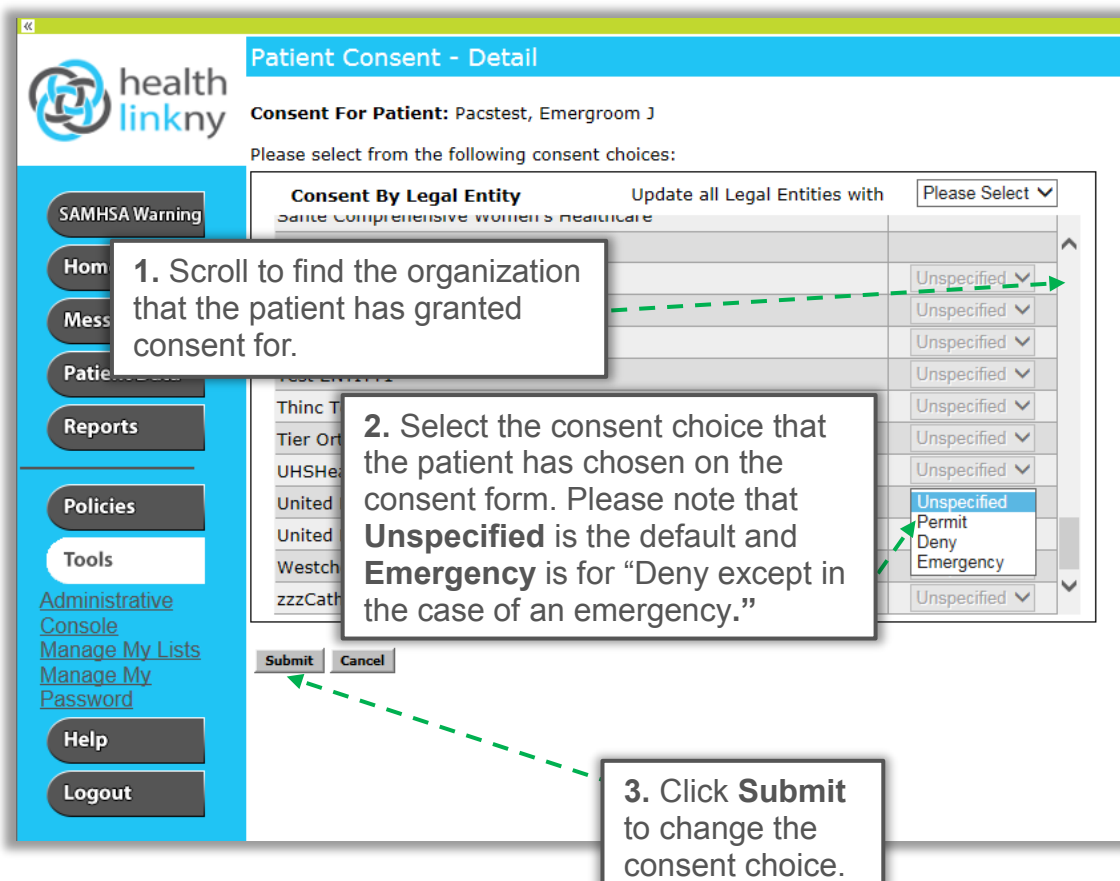
Emergency Consent Choice

This feature is currently only available in the Web Portal and will only be available to Web Portal users who have the Consent Manager Role. We are currently implementing this feature with our interface customers as well.

Organizations that use a three choice consent form will now have the ability to record patient's "Deny except in a medical emergency" consent choice in the Web Portal. They will record this consent choice by selecting "Emergency" in the Patient Consent Administration Console. ****Please note that the "Emergency" consent choice will appear as an option for all consent administrators.****

With the Emergency consent choice there are now four consent choices:

- **Unspecified**—The patient has not made a consent choice
- **Permit**—The patient chose to allow the organization named on the consent form to access their HealthlinkNY record
- **Deny**—The patient chose to deny the organization named on the consent form to access their HealthlinkNY record
- **Emergency**—The patient chose to deny except in case of an emergency for the organization named on the form to access their HealthlinkNY record



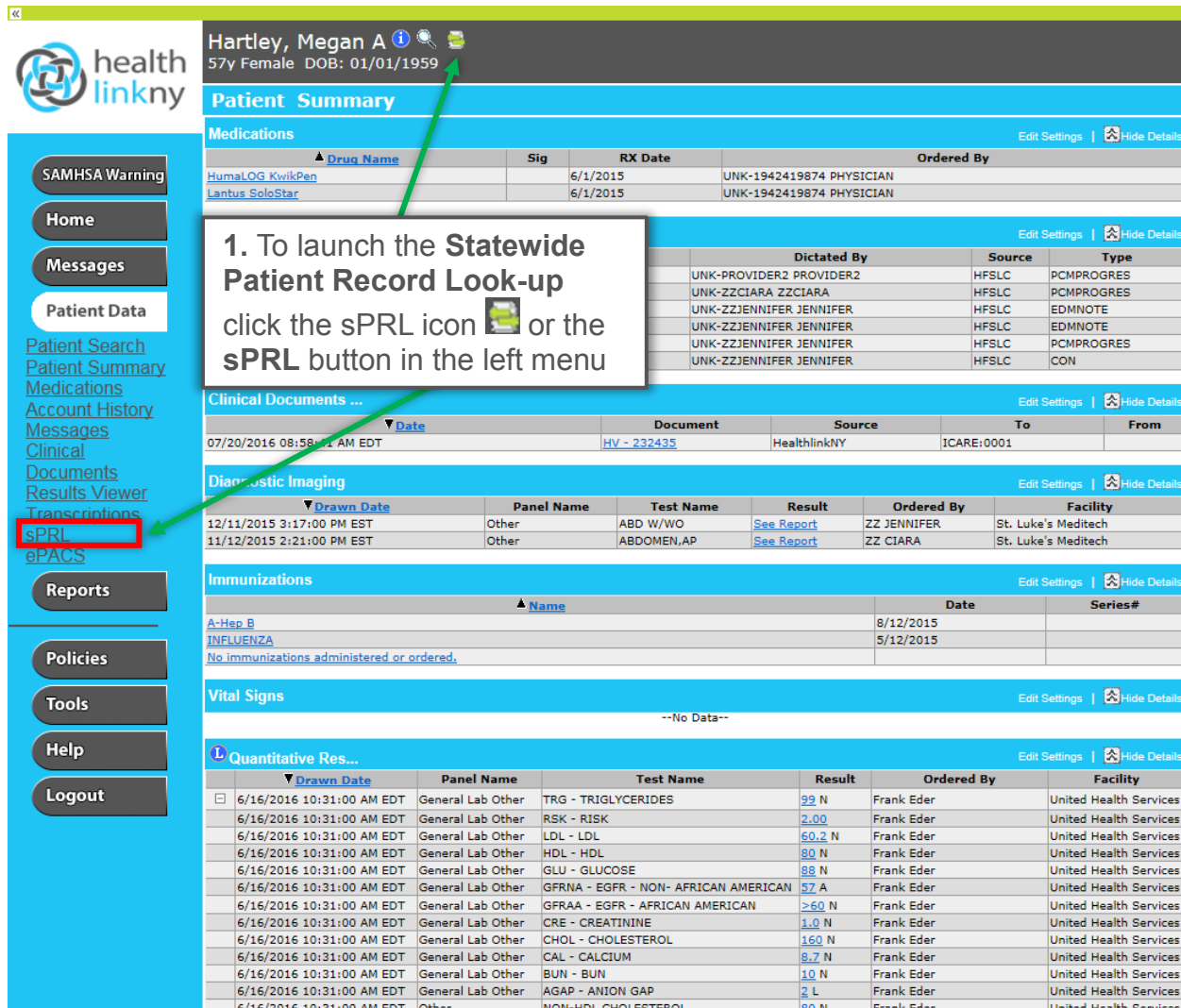
1. Scroll to find the organization that the patient has granted consent for.


2. Select the consent choice that the patient has chosen on the consent form. Please note that Unspecified is the default and Emergency is for "Deny except in the case of an emergency."

3. Click Submit to change the consent choice.

sPRL (Statewide Patient Record Look-up)

The link to the Statewide Patient Record Look-up will now be located in a new convenient location. You can still use the **sPRL** icon at the top of the record next to the patient's name in addition to the **sPRL** button that is located in the left menu under **Patient Data**.



1. To launch the Statewide Patient Record Look-up
click the sPRL icon  or the sPRL button in the left menu

Medications

Drug Name	Sig	RX Date	Ordered By
Humalog KwikPen		6/1/2015	UNK-1942419874 PHYSICIAN
Lantus SoloStar		6/1/2015	UNK-1942419874 PHYSICIAN

Clinical Documents ...

Date	Document	Source	To	From
07/20/2016 08:58:11 AM EDT	HV - 232435	HealthlinkNY	ICARE:0001	

Diagnostic Imaging

Drawn Date	Panel Name	Test Name	Result	Ordered By	Facility
12/11/2015 3:17:00 PM EST	Other	ABD W/WO	See Report	ZZ JENNIFER	St. Luke's Meditech
11/12/2015 2:21:00 PM EST	Other	ABDOMEN,AP	See Report	ZZ CIARA	St. Luke's Meditech

Immunizations

Name	Date	Series#
A-Hep B	8/12/2015	
INFLUENZA	5/12/2015	

Vital Signs

--No Data--

Quantitative Res...

Drawn Date	Panel Name	Test Name	Result	Ordered By	Facility
6/16/2016 10:31:00 AM EDT	General Lab Other	TRG - TRIGLYCERIDES	99 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	RSK - RISK	2.00	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	LDL - LDL	60.2 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	HDL - HDL	80 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	GLU - GLUCOSE	88 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	GFRNA - EGFR - NON- AFRICAN AMERICAN	57 A	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	GFRAA - EGFR - AFRICAN AMERICAN	>60 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	CRE - CREATININE	1.0 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	CHOL - CHOLESTEROL	160 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	CAL - CALCIUM	8.7 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	BUN - BUN	10 N	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	General Lab Other	AGAP - ANION GAP	2 L	Frank Eder	United Health Services
6/16/2016 10:31:00 AM EDT	Other	NON-HDL CHOLESTEROL	80 N	Frank Eder	United Health Services

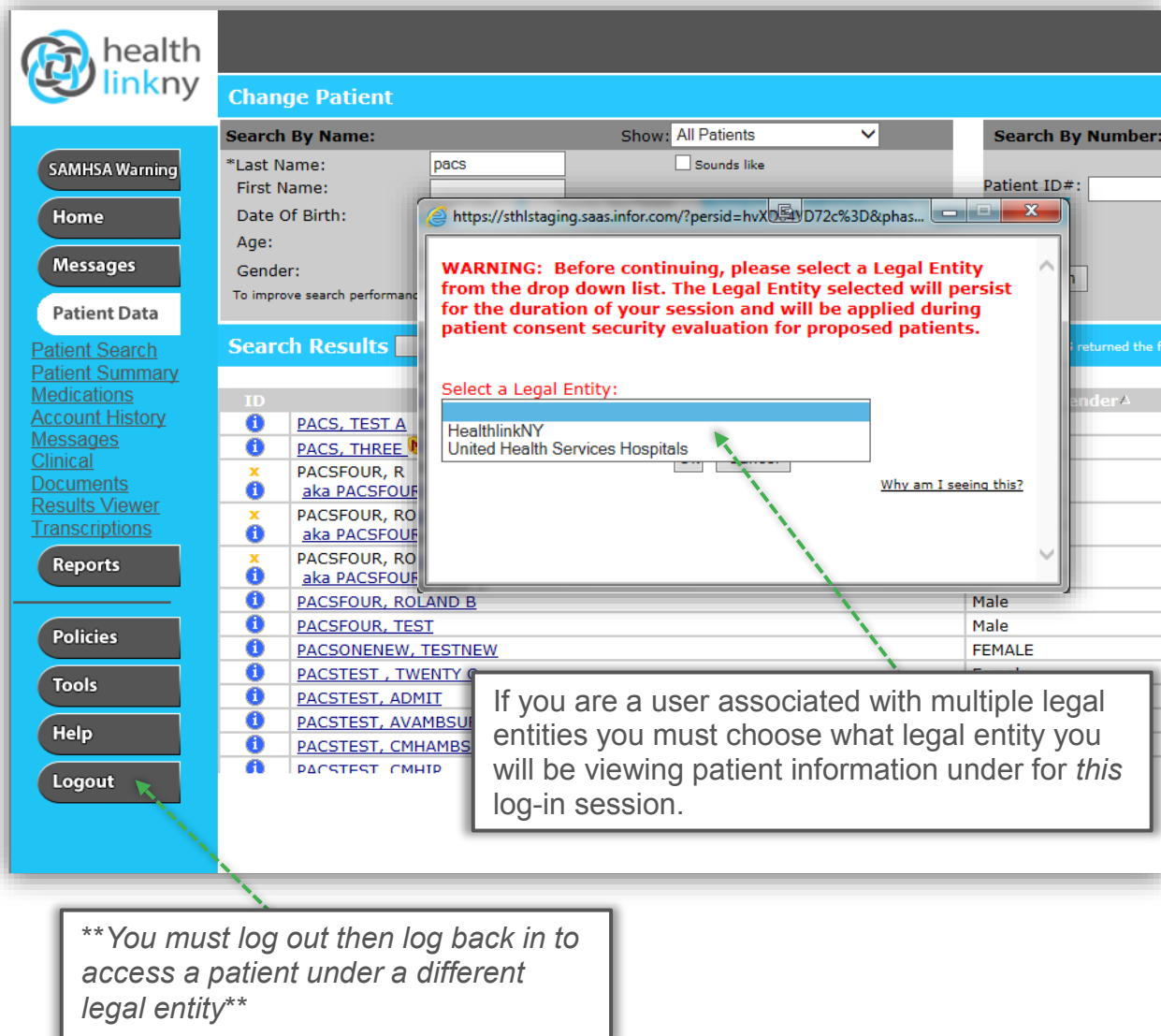
Want to see additional training material for the sPRL feature? Click [here](#).

Multi Legal Entity Log-on

Users who access patients for multiple legal entities previously had multiple Web Portal usernames. These users will now have a single sign on that will allow them to access patients under all organizations they are associated with. Examples of users who this role will be available to:

- Coroner
- Emergency Room Physician
- Social worker

This role is available [upon request](#).



The screenshot shows the 'Change Patient' page in the healthlinkny portal. A search for 'pacs' has been performed, resulting in a list of patient records. A warning dialog box is overlaid on the search results, stating: 'WARNING: Before continuing, please select a Legal Entity from the drop down list. The Legal Entity selected will persist for the duration of your session and will be applied during patient consent security evaluation for proposed patients.' Below the warning, a dropdown menu is open, showing 'HealthlinkNY' and 'United Health Services Hospitals'. A green dashed arrow points from the 'Log out' button in the left sidebar to a text box at the bottom of the page.

Search Results Table:

ID	Name	Gender
PACS, TEST A		
PACS, THREE		
PACSF0UR, R aka PACSF0UR		
PACSF0UR, RO aka PACSF0UR		
PACSF0UR, RO aka PACSF0UR		
PACSF0UR, ROLAND B		Male
PACSF0UR, TEST		Male
PACSONENEW, TESTNEW		FEMALE
PACSTEST, TWENTY		
PACSTEST, ADMIT		
PACSTEST, AVAMBSU		
PACSTEST, CMHAMB		
PACSTEST CMHTP		

Warning Dialog Box:

WARNING: Before continuing, please select a Legal Entity from the drop down list. The Legal Entity selected will persist for the duration of your session and will be applied during patient consent security evaluation for proposed patients.

Select a Legal Entity:

- HealthlinkNY
- United Health Services Hospitals

[Why am I seeing this?](#)

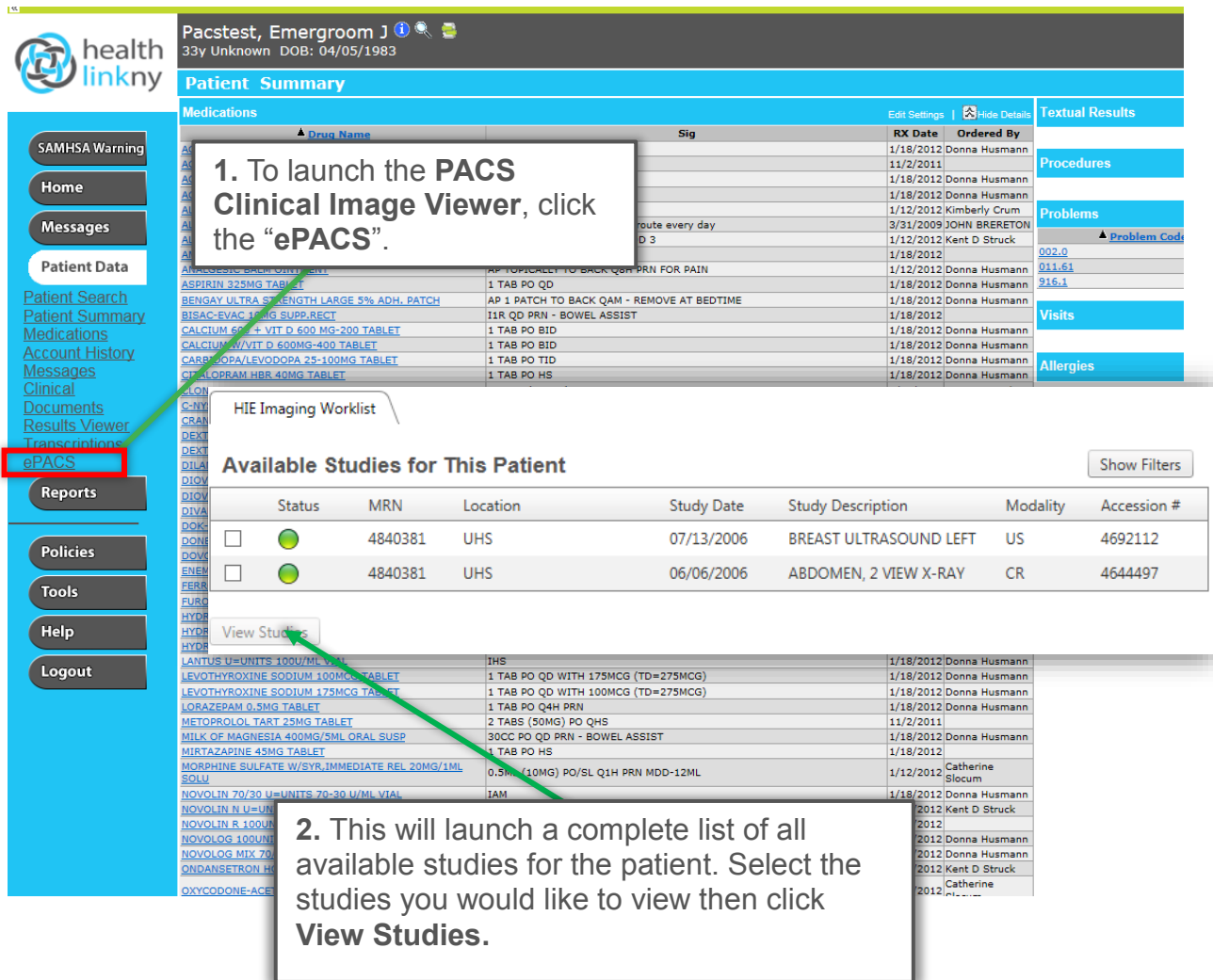
Text Box:

**** You must log out then log back in to access a patient under a different legal entity****

How to Launch ePACS

Web Portal users who regularly use the Web Portal to view patient's imaging studies will benefit greatly from this new feature. By clicking on the **ePACS** button on the left hand menu under **Patient Data**. This will launch a new page with all the available image studies for your patient.

This enhancement allows you to view multiple studies at the same time. This enhancement is currently available [upon request](#).



1. To launch the PACS Clinical Image Viewer, click the "ePACS".

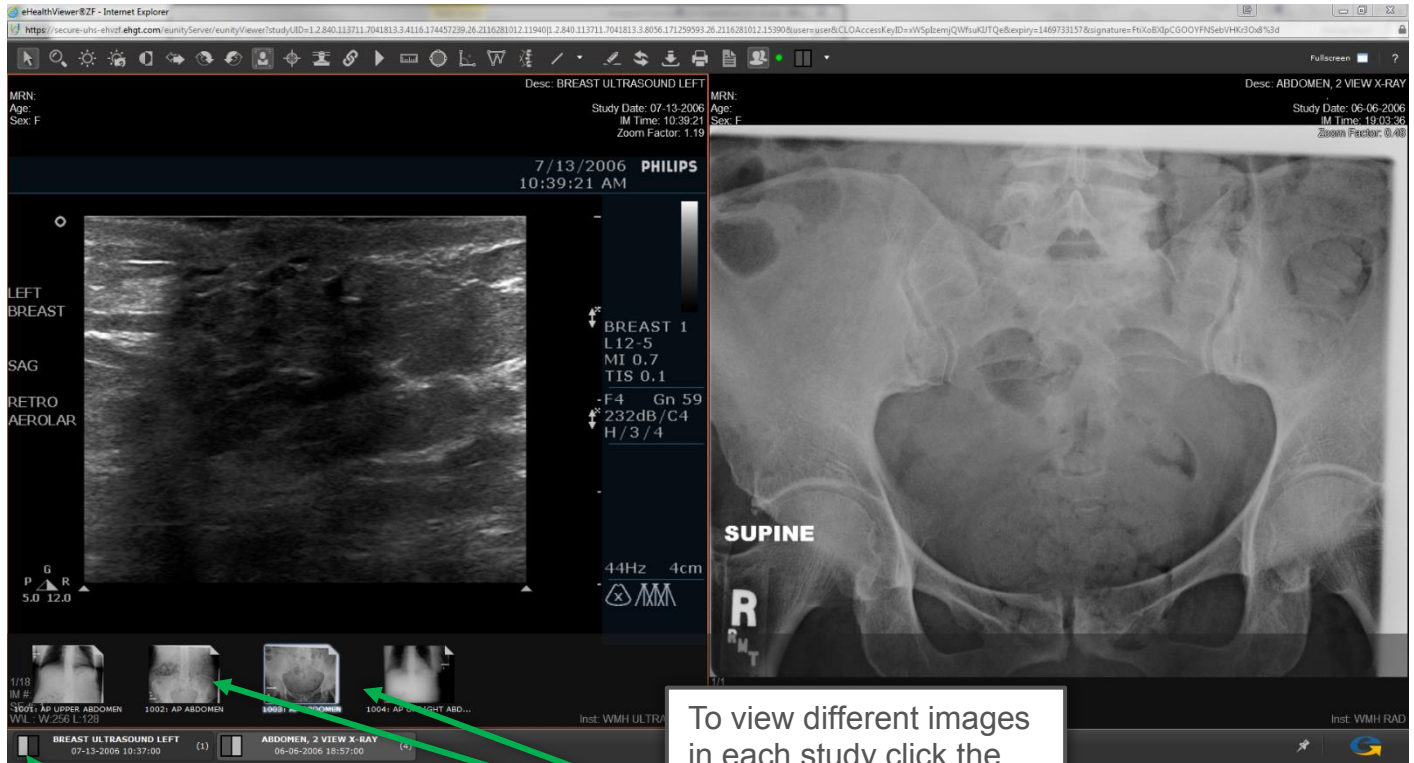
2. This will launch a complete list of all available studies for the patient. Select the studies you would like to view then click View Studies.

Available Studies for This Patient

Status	MRN	Location	Study Date	Study Description	Modality	Accession #
<input type="checkbox"/>	4840381	UHS	07/13/2006	BREAST ULTRASOUND LEFT	US	4692112
<input type="checkbox"/>	4840381	UHS	06/06/2006	ABDOMEN, 2 VIEW X-RAY	CR	4644497

Learn how to navigate through multiple studies at the same time on the next page.

How to View Multiple Images



The screenshot shows the eHealthViewer interface with two studies displayed. The left study is 'BREAST ULTRASOUND LEFT' (Study Date: 07-13-2006) and the right study is 'ABDOMEN, 2 VIEW X-RAY' (Study Date: 06-06-2006). The interface includes a main image area, a study list at the bottom, and a navigation bar. A callout box explains how to view multiple images in each study.

To view different images in each study click the study, then select the individual image you wish to view.

Both Studies will appear.