



EXCHANGING IDEAS TO PROMOTE PATIENT-CENTERED HEALTHCARE

September 2018

3 Ways Absolut Care Uses HealthlinkNY to Reduce Readmissions



Reducing the number of preventable hospital readmissions within 30 days is one of the biggest goals in healthcare quality. It's also one of the hardest to reach. So, it's quite an achievement that Absolut Care of Endicott had **zero** readmissions in the first quarter of 2018 for new patients. And according to the 160-bed rehabilitation and skilled nursing facility, HealthlinkNY deserves a lot of the credit.

Read the full story [here](#).

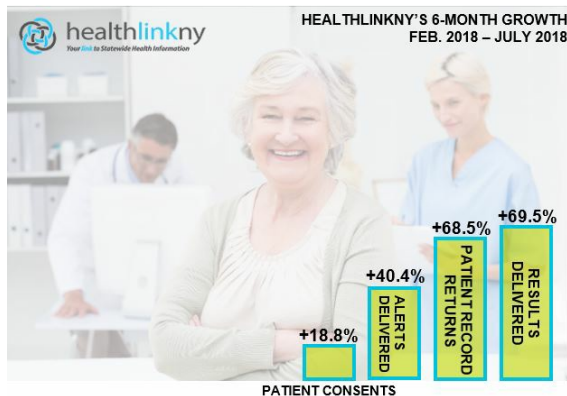
New Research Indicates Two Thirds of Southern Tier Residents Touched by Opioid Crisis



The Southern Tier Addiction Resource Center has partnered with the Siena Research Institute to expand a recent poll on the effects of the opioid crisis in the Southern Tier. On Friday September 7th, leaders from HealthlinkNY were joined by Senator Fred Akshar, Broome County Executive Jason Garnar, and representatives from Fairview Recovery Services to announce results from a poll conducted by the Siena College Research Institute and how the local community is responding.

Read the full press release [here](#).

With Continued Growth Over the Last 6 Months, It's Evident Both Patients and Providers Are Embracing the Digital Solution to Sharing Health Records



HealthlinkNY now has a total of 1.6 million affirmative consents, a gain of almost 19% over the past 6 months of patients saying "yes" for their providers to access their medical records. "We're incredibly proud of our growth and that we're able to offer such an integral tool to both patients and providers. Use of the HIE allows providers to spend more time caring for their patients and allows for patients to receive the quality care they deserve." says Staci Romeo, Executive Director of HealthlinkNY.

Click [here](#) to learn more.

What Patients Forget, HealthlinkNY Remembers: A Case Study on the Institute for Family Health



The Institute for Family Health has been using electronic health records since 2002. But as a Level 3 patient-centered medical home, it needs to see the complete picture of the patients under its care. That's why the Institute depends on HealthlinkNY to supply all the pieces of a patient's medical record.

Click [here](#) to read the full story.

Poll Reveals Over 60% of Mid-Hudson Residents Have Been Affected by the Opioid Epidemic



In conjunction with the Siena Research Institute, the HealthlinkNY Community Network recently released the results from a poll on the effects of the opioid crisis in the Mid-Hudson region and how the community is responding. The findings painted a grim picture with over half of the respondents indicating that they have been affected in some way by the opioid crisis and very few knowing someone who actually sought out treatment for substance use.

Read the full story [here](#).

Meet Our New Participants!

We are pleased to welcome the following organizations that signed participation agreements in June, July, and August of 2018 to participate in the HealthlinkNY Health Information Exchange (HIE):

- Advance Care Alliance of New York, Inc.
- Victoria Home
- Well Care Neurology
- Coventry Emergency Squad
- Retina Consultations
- Bronxville Internal Medicine
- Greater Valley EMS
- Anxiety & Depression Medical of Scarsdale
- Apalachin Fire Department, Inc.
- Henry J. Katz, MD
- Wellspring in Clermont, PLLC
- Genegantslet Fire Department
- Glen Aubrey Fire
- Five Mile Point Fire
- Cardinal McCloskey Community Services
- Vestal Volunteer Emergency Squad
- South Otselic Fire Department
- Port Crane Fire Company
- Broome Volunteer Emergency Services
- Dr. Stefan G. Chevalier
- Tioga Center Emergency Medical Services
- Maine Emergency Squad
- Colesville Fire Department
- Sports, Spine, & Pain Management Center
- Yorktown Rehabilitation & Nursing Center
- Southern Tier Medical Care (Lourdes Health Home)
- Smyrna Fire Department
- Renaissance Rehabilitation & Nursing Care Center
- Chenango Fire Company
- Silverman EyeCare
- Berkshire Fire District Ambulance
- Celina P. John, MD
- Tolstoy Foundation Rehabilitation & Nursing Center
- Abdollah Yamani, MD
- Mid Rockland Imaging (Hudson Valley Radiology Associates)
- Cedar Manor Nursing & Rehabilitation Center
- Hillcrest Volunteer Fire Company
- Rockland Eye Physicians
- Robert Rosenzweig, MD



HealthlinkNY is a Qualified Entity (QE) funded by the New York State Department of Health (NYS DOH). We operate the Health Information Exchange (HIE) to support collaboration between healthcare providers in the Hudson Valley and Southern Tier of New York. Our HIE also serves as the region's access point to the Statewide Health Information Network of New York (SHIN-NY).

HealthlinkNY has emerged as the region's hub of health information and improvement, and provides vital support to healthcare delivery reform (DSRIP) provider systems. The HealthlinkNY Community Network spearheads the population health improvement programs

(PHIPs) in the Hudson Valley and the Southern Tier of New York.

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