

HealthlinkNY Audit Policy

10/27/2015

The HealthlinkNY QE is dedicated to protecting patient privacy. The health information exchange software provides the ability to track each time a patient's health information is viewed. The QE regularly audits usage of the health information exchange.

Patients Can Request an Audit:

Patients can request an audit annually at no charge by e-mailing info@healthlinkny.com or calling (844) 840-0050. The QE responds to these requests with a detailed report of access.

HealthlinkNY Audits Use During Medical Emergencies:

New York State policy allows for healthcare professionals to access patient information in a medical emergency without patient consent. HealthlinkNY works with its members to audit the use of the health information exchange during medical emergencies.

Compliance Audits:

The QE conducts audits of QE participating healthcare organizations to assure that participants comply with QE patient privacy and consent policies. Each year, healthcare organizations (such as hospitals, physician practices or nursing homes) are audited at random. The results of the periodic compliance audits may be accessible upon request.