


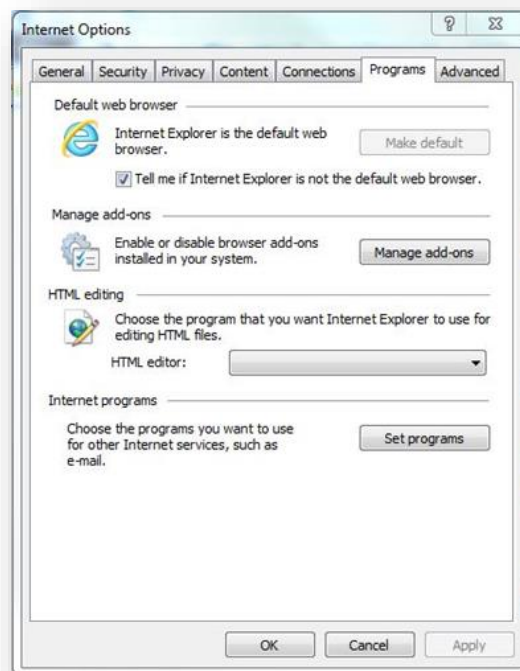
Changing Your Default Browser to Internet Explorer

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In order for shortcuts to the HealthlinkNY Web Portal to be saved on your computer desktop to open with Internet Explorer, the computer's default browser must be set to Internet Explorer.

Internet Explorer is the only supported browser for the patient consent entry function. Other browsers can be used for viewing clinical information only.

1. Open Internet Explorer. Either click the **Tools** bar in the tool bar across the top of the page or click the  icon in the upper right corner. Select **Internet Options** from the drop down menu.
2. In the **Internet Options** pop-up box, select the **Programs** tab. Click on the **Make Default** button.



3. Click **Apply** and then close out by clicking **OK**. Your default browser is now set to Internet Explorer and all web pages will automatically be opened using Internet Explorer.